Stakeholder Engagement Policy

Name of Policy	Stakeholder Engagement Policy
Code	SE-V1
Description of Policy	This policy defines the principles and mechanisms for involving internal and external stakeholders in the planning, implementation, and evaluation processes at Al-Mustaqbal University. It aims to enhance transparency, accountability, and cooperation to improve the quality of services and programs.
Policy Applies to	All university colleges, administrative units, and centers
Policy Status	New
Final Approval Authority	President
Governing Authority	stakeholders
Approval Date	January 2023
Effective Date	February 2023
Date of Last Revision	July 2026
Date of Next Revision	July 2028

جامعة المستقبل
AL MUSTAQBAL UNIVERSITY

1. Purpose

This policy aims to define general principles and controls for involving internal and external stakeholders in the planning, implementation, and evaluation processes at Al-Mustaqbal University, in order to enhance transparency and ensure the improvement of the quality of services and programs.

2. Scope of application

This policy applies to all colleges, administrative units, and centers affiliated with the University, and includes all categories of stakeholders with whom the University deals directly or indirectly.

3. Identify stakeholders

Individuals or institutions that influence or are affected by the activities of the University, including:

- State institutions and ministries.
- Professional and regulatory bodies.
- Private Sector.
- Civil society organizations.
- Local and international partners.

4. General Principles

In its dealings with stakeholders, the University adheres to the following principles:

1. Transparency in the exchange of information.
2. Accountability in all processes related to participation.
3. Justice and equal opportunity for all parties.
4. Mutual respect in dialogue and cooperation.
5. Confidentiality of information where applicable in accordance with applicable laws.

5. Stakeholder Engagement Mechanisms

The University adopts the following mechanisms to ensure effective participation:

- Consultative meetings and interviews.
- Opinion surveys and feedback.
- Joint liaison committees when needed.
- Professional workshops and seminars.
- Exchange of official documents and reports.

6. Responsibilities

- University Presidency: General supervision of the implementation of the policy.
- Quality Units and Faculties: Applying participation mechanisms and managing communication with stakeholders.
- Legal Unit: Ensuring that the activities comply with the provisions of the laws in force.

7. Policy Review

This policy is reviewed every three years or when necessary, to ensure that it is compliant with legal and administrative developments and accreditation and quality requirements.

8. Record Keeping

All units of the University are committed to documenting and maintaining activities related to stakeholder engagement in accordance with the approved records management system.

Prof. Dr. Hasan S. Majdi

President of Al-Mustaqbal University